



DATASHEET

Business Server

The Complete Stand-alone Enterprise Fax and e-Document Delivery Solution for the Mid-size Company, Department or Workgroup

OVERVIEW

Designed to work independently, the RightFax Business Server is a full-featured enterprise fax and e-document delivery system ideal for the mid-size company, department or workgroup. With the RightFax Business Server, organizations can take advantage of a wide range of network faxing options. This includes creating, sending and receiving documents directly from desktop applications using the FaxUtil client interface or Novell GroupWise and popular SMTP-compliant email packages or Web browsers. Certified for Windows 2003 Standard and Enterprise Server, RightFax ensures unrivaled application reliability, continuity in the user interface experience and ease of installation and updating.

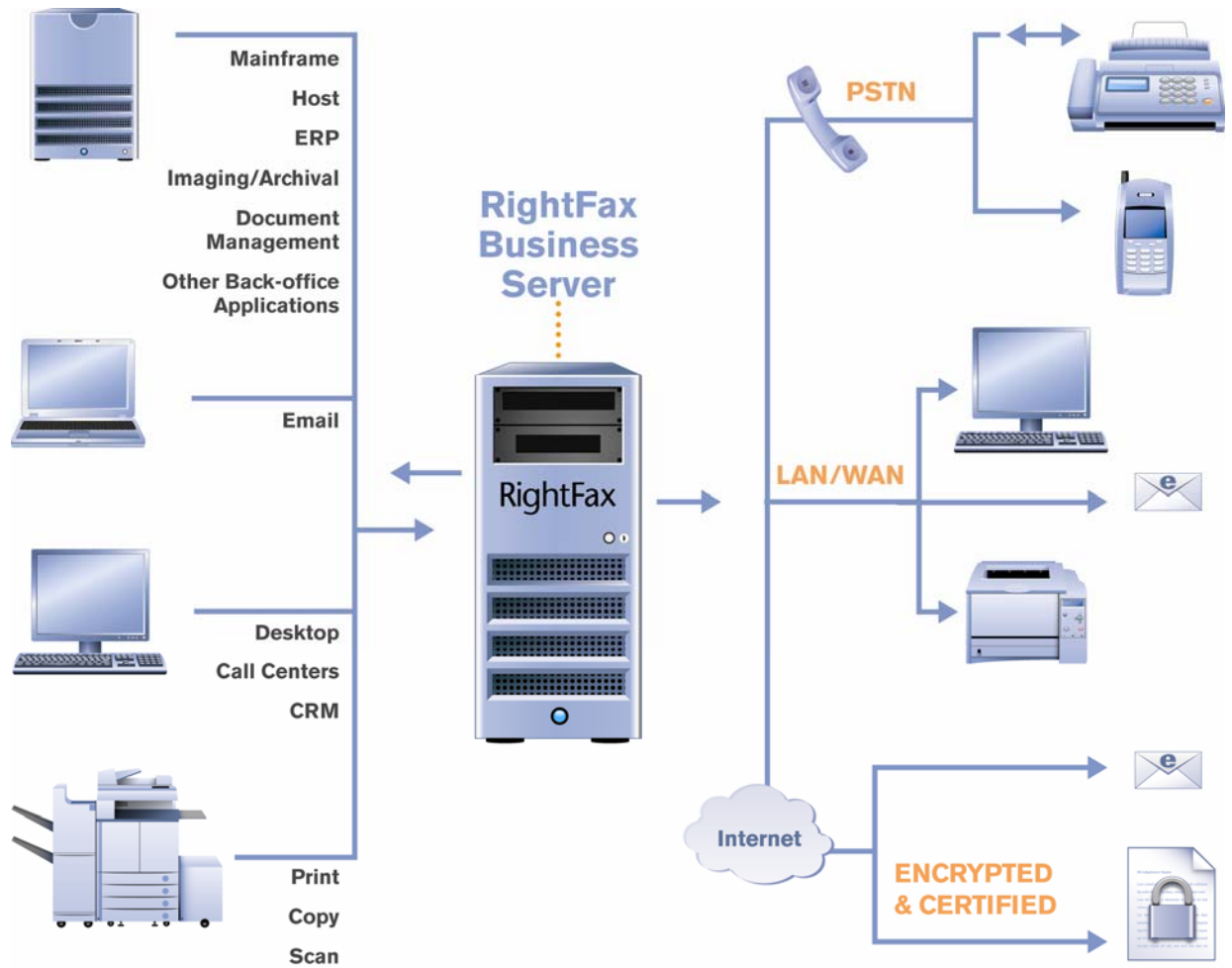
The RightFax Business Server is a multithread client-server application written specifically for Windows 2000/2003 that leverages the open database design of the Microsoft SQL Server Desktop Engine (MSDE). With a comprehensive set of administrative tools, the RightFax Business Server is easy to install, configure and manage—giving administrators complete control of their system. Synchronization with Microsoft Active Directory makes it even simpler by keeping all critical data in one central location. It is also expandable and scalable to provide the ability to accommodate growth, scale processes for redundancy and optimize throughput and rendering.

HOW IT WORKS

In its simplest form, RightFax is a Windows 2000/2003-based fax server that emulates a print queue. When the server receives a document to fax, it calls one of four separate rendering engines: a PCL engine for jobs sent directly to the print queue using a standard PCL print driver, the optional Pscript engine for PostScript or PDF files, the INSO engine for documents received in their native application format (such as Microsoft Word or Excel files), or the Server-side application (SSA) conversion engine which uses locally installed applications to render files created in those applications. The server automatically decides which conversion engine to use based on the format of the submitted document and the installed conversion capabilities.

After conversion to fax format, the server examines the destination fax number and compares it to a list of customizable dialing rules. Depending on the dialing rule matched, the fax is then transmitted via the local phone lines for transmission.

A comprehensive suite of optional add-on modules allows companies to customize each RightFax server for the unique needs of the fax users, workgroups and workload, whether to support specialized enterprise fax and e-document delivery, integrating with email and other third-party applications, or incorporating a wide array of powerful administrative utilities.



FEATURES

- Network-wide desktop faxing supports a diverse selection of fax clients including the built-in RightFax client, FaxUtil; Microsoft Outlook; IBM Lotus Notes; or any Web browser (advanced email integration available with IBM Lotus Notes and Microsoft Exchange available via add-on gateways)
- Intelligent outbound fax delivery including call grouping, scheduling, priority sending and human-answered fax
- Intelligent inbound fax receipt, routing and management including smart distribution and auto reply to support organizational workflow
- Flexible and scalable platform allows organizations to easily expand channel capacity, conduct load-balancing, upgrade servers, add modules and much more
- Certification for Windows 2003 Standard and Enterprise Server
- Out-of-the-box support for Microsoft SQL Server 2000 Desktop Engine (MSDE), in addition to support for Microsoft SQL Server 2000 Standard Edition
- Supported on Microsoft Office XP and Windows XP platforms
- Robust synchronization with Microsoft Active Directory and customization options with the RightFax Snap-in for Microsoft Management Console (MMC)
- Ability to create and send faxes directly from a wide range of native applications preserving the formatting of the original documents including page layout, font information, embedded graphics and diacritical characters
- Customizable notifications including auto-reply confirmations of delivered faxes based on sender's CSID

- Sophisticated administrative interfaces provides precise control over all aspects of server functionality from individual and global fax channel settings to detailed user and peripheral configurations from the office or remotely via the Web
- Simplified administration and enhanced security by linking RightFax to Windows NT user accounts
- Optional remote fax access via the Web
- Unicode UTF-8 support within the SMTP gateway
- Client application localizations in French, German, Italian, Portuguese, Spanish and French-Canadian
- Generate comprehensive fax usage reports for tracking or billing purposes using several built-in report formats or customize your own
- Includes one channel license (expandable to 30 channels)
- Unlimited user licenses

SUPPORTED INBOUND ROUTING METHODS

- Direct Inward Dial (DID)
- Dual-Tone Multi-Frequency (DTMF)
- Voice-assisted DTMF
- Dialed-Number Identification Services (DNIS)
- PBX (DNIS/DID interface)
- Caller Subscriber Identification (CSID)
- Integrated Services Digital Network (ISDN)
- Manual line/channel
- Network folders
- RightFax Workflow Wizard powered by Captaris Teemplate

SERVER REQUIREMENTS

For a list of server requirements, please see RightFax Requirements datasheet.

FOR MORE INFORMATION

Captaris is a leading provider of Business Information Delivery solutions that integrate, process and automate the flow of messages, data and documents. Captaris produces a suite of proven products and services, in partnership with leading enterprise technology companies, delivered through a global distribution network. Captaris has installed over 80,000 systems in 44 countries, with 93 of the Fortune 100 using the company's award-winning products and services to reduce costs and increase the performance of critical business information investments. For more information please contact our Silicon Valley marketing partner, Unified Solutions LLC, at 408-988-2574.

©2004 Captaris. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form by any means without the written permission of Captaris. Captaris products Interchange, RightFax and Teemplate are trademarks of Captaris. All other company, brand and product names are the property and/or trademarks of their respective companies.
MC0010070 RD1004