

OVERVIEW

Captaris Developer Program

Extend your Captaris Products through the Captaris Developer Program and our Integration Framework

Whether you own one Captaris product or several, they can be further enhanced through tighter integration into your existing systems and business processes. The Captaris Developer Program is designed to provide you with a rich set of Application Program Interface (APIs) and tools to accelerate your product and system integrations.

Program Levels

Three levels provide the ability to match your budget and project to the appropriate set of entitlements and service.

SOLUTIONS LEVEL

The Solutions Level is designed to provide all of your Captaris integration needs. This level is specifically tailored to the needs of our large customers who wish to deliver and enhance their Captaris products through internal customizations and better alignment with their strategic IT goals. The product integrations would include Captaris RightFax, Captaris Alchemy Document Management and Captaris Workflow for departmental and cross-departmental solutions.

DEVELOPER LEVEL

The Developer Level is designed to provide entry-level support for those instances when a proof-of-concept is needed prior to budget approval, or for small departmental integration needs. The Developer Level is specifically tailored for Captaris RightFax or Alchemy integrations and proof-of-concepts at the departmental level.

ASSOCIATE LEVEL

The Associate Level of the Captaris Developer Program is free and provides access to the Captaris Developer Bulletin Board Community. This program is meant for those individuals who have little or minimum, development and API support needs, or who simply wish to interact with, and provide their expertise to, the Captaris Developer Community.

Captaris Developer Program Entitlements

ENTITLEMENTS	SOLUTIONS	DEVELOPER	ASSOCIATE
Telephone-based developer support incidents	Ten scheduled incidents are included.	No telephone incidents are available	No telephone incidents are available
Web/Email-based developer support incidents	Unlimited Web or email-based incidents are included	Unlimited Web or email based incidents included	No Web-based or email incidents are available
Support forums monitored by Captaris Developer Support Engineers	Yes	Yes	No
Expected response time for Web-based incidents	One business day	Two business days	NA
Access to Captaris Developer Program Web site	Yes	Yes	Yes
Number of user IDs on Captaris Developer Program Web site	Six	Two	One
DEVELOPER VERSIONS			
RightFax	RightFax Standard API, RightFax COM API	RightFax COM API	No
Alchemy SDK	COM API	COM API	No
Captaris Workflow	VB.NET	No	No
APIS SUPPORTED			
Captaris Workflow VB.NET	Yes	No	NA
Alchemy COM API	Yes	Yes	NA
RightFax COM API	Yes	Yes	NA
RightFax Java API	Yes	Yes	NA
RightFax XML API	Yes	Yes	NA
RightFax Embedded Codes	Yes	Yes	NA
RightFax FCL	Yes	Yes	NA
RightFax Standard/C++ API	Yes	No	NA
Discounted Training	Yes, 5 percent discount on training	Yes, 5 percent discount on training	No
CAPTARIS API DOCUMENTATION			
RightFax	Yes	Yes	No
Alchemy	Yes	Yes	No
Captaris Workflow	Yes	No	No
Captaris Developer Program Newsletter	Yes	Yes	Yes
Developer Quarterly CD	Yes	Yes	No
Research Topics	Yes	No	No
Beta Programs	Yes	Yes	Yes
Part Number	TBD	TBD	No Charge

Key Features

DEVELOPER EDITIONS OF CAPTARIS PRODUCTS

The program will provide Developer Editions or activation of the products so that integration development can be accomplished between the Captaris products.

CAPTARIS API

The various levels entitle members to receive the current versions of the Captaris Workflow, RightFax and Alchemy APIs and documentation.

SCHEDULED PHONE SUPPORT

The Solutions Level entitles the members to schedule phone support when the problem is not easily addressed via email.

CAPTARIS BETA AND PREVIEWS OF NEW SOLUTIONS

As part of the program, members are automatically included in the list of potential Beta sites. Beta participation provides an excellent method for early visibility of new features and functionality as well as the opportunity to provide feedback to the Captaris Development team.

QUARTERLY NEWSLETTER AND ANNOUNCEMENTS

In order to provide visibility and timely information, the team will provide updates in the Captaris quarterly newsletter with up-and-coming releases and pertinent news as it relates to success stories, technology news and other related information.

ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. Our product suite of Captaris RightFax, Captaris Workflow and Captaris Alchemy Document Management is distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the Nasdaq National Market under the symbol CAPA. For more information, please visit www.Captaris.com.

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