

DATASHEET

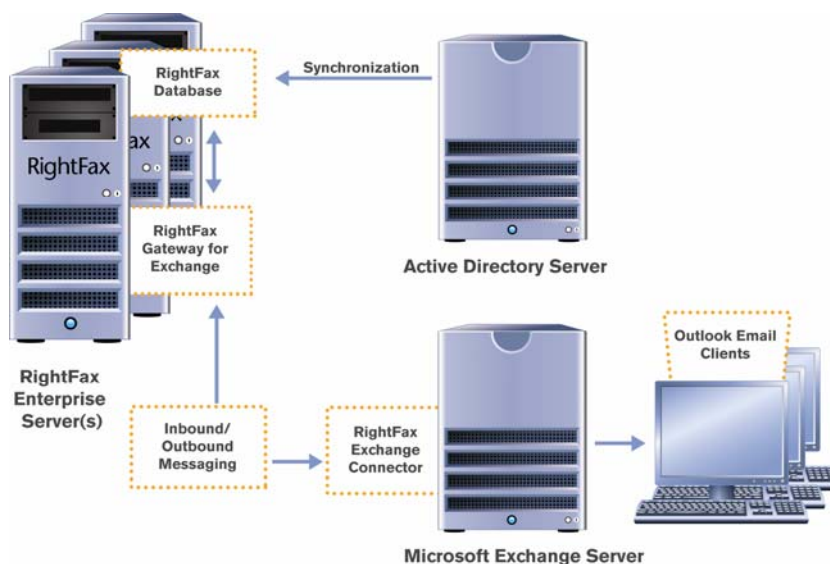
RightFax Microsoft Exchange Module

Links the Microsoft Exchange Mail Server with Desktop Faxing and Active Directory Database Synchronization Features, Creating a Fully Unified Fax and Email Solution

OVERVIEW

Certified for Microsoft Windows 2000 and 2003, Captaris RightFax gives you all the tools you need to fax-enable desktop and business applications. The RightFax Microsoft Exchange Module is an add-on to a RightFax server, which acts as a communication link between the RightFax server and the Microsoft Exchange server allowing users to conveniently send, receive and organize fax documents directly from Microsoft Outlook. Outbound email messages addressed to the RightFax Microsoft Exchange Module are picked up by the RightFax server, which converts them into faxes and transmits them. Incoming faxes can be routed to an email mailbox by specifying each RightFax user's mailbox information in Enterprise Fax Manager. The RightFax Microsoft Exchange Module can also provide notification of fax events via email. With the RightFax Microsoft Exchange Module, RightFax and Active Directory databases can also be synchronized. This ensures that both Active Directory and RightFax client information is consistently and correctly updated. RightFax leverages Active Directory and provides robust synchronization capabilities. User synchronization can occur from Active Directory to RightFax. Fully customizable RightFax field mappings allow administrators to perform all user maintenance from Windows by using the RightFax Snap-in for Microsoft Management Console (MMC). Users created or modified in Active Directory are automatically updated in RightFax. This not only simplifies user administration, but also ensures accuracy and consistency between servers, saving both time and resources.

Figure 1. Overview of the RightFax integration in a Microsoft Exchange environment.



FEATURES

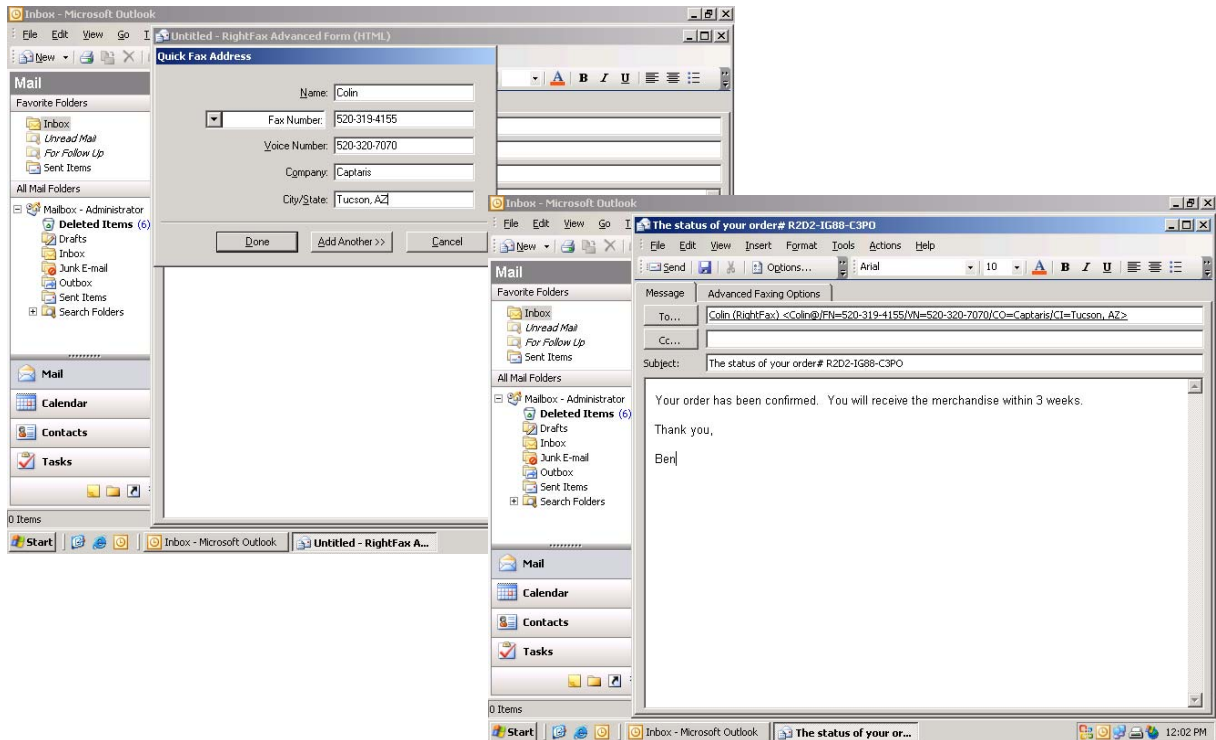
- Create, send, receive and manage faxes directly within Microsoft Outlook; organize, forward and respond to your faxes exactly the same as email messages
- Generate and send new faxes easily to one or more contact addresses in a Microsoft Outlook Contacts folder; include both fax recipients and email recipients in the same form
- Administer your RightFax and Microsoft Exchange systems from a single source with automatic Microsoft Active Directory database synchronization
- Generate custom, automated notifications about sent and received faxes in Microsoft Outlook
- Track inbound and outbound faxes with the Microsoft Exchange Message Tracking Log
- Take advantage of automated redundancy and load-balancing in multi-server environments
- Reduce fax volume on the mail server by sending only email notification and hyperlink to access fax images stored on the RightFax server via Web delivery feature. (Requires RightFax Web Access Module)
- Use encrypted and certified document delivery from Microsoft Outlook. (Requires SecureDocs Module)

HOW IT WORKS

Send and Receive Faxes through Microsoft Outlook

With the RightFax Microsoft Exchange Module users create fax messages directly in Microsoft Outlook as they would create emails. Faxes can be addressed to one or more destinations automatically using the Microsoft Outlook Contacts folder, or addressed manually using a simple dialog. The module includes forms that let the users customize cover sheets, add library documents, attach billing codes and more.

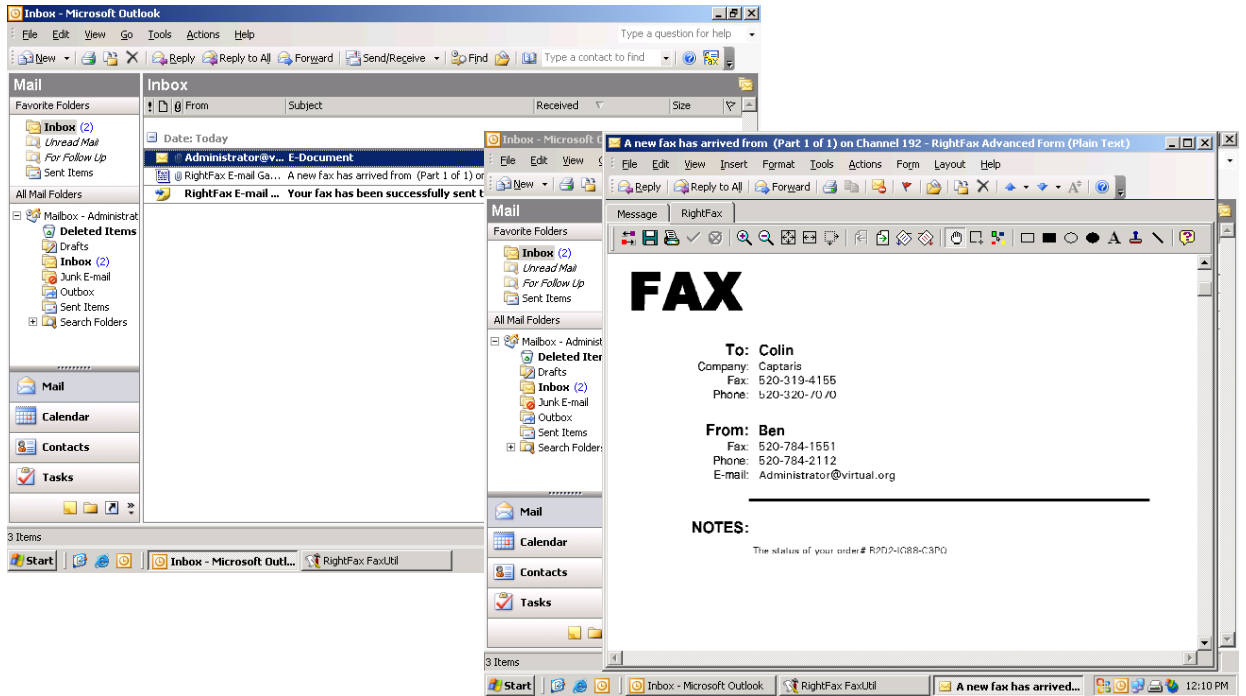
Figure 2. Sending and receiving faxes in Microsoft Outlook is as easy as email.



When a user faxes a document from Microsoft Outlook, the module delivers the document to the RightFax server. RightFax renders the document to a fax format, including many native file attachments, adds a cover sheet and/or any specified library documents then transmits the document across phone lines, LAN, WAN or over the Internet.

The RightFax Microsoft Exchange Module also automatically routes incoming faxes as mail messages to Outlook mailboxes. Custom icons allow users to easily identify fax messages in their mailboxes. The fax image itself is saved in user's mail message as a file attachment. To view the fax, the user simply double-clicks the attachment icon or with the Advanced form, the fax automatically opens inside the inbox.

Figure 3. Users receive and view their faxes conveniently in Microsoft Outlook.

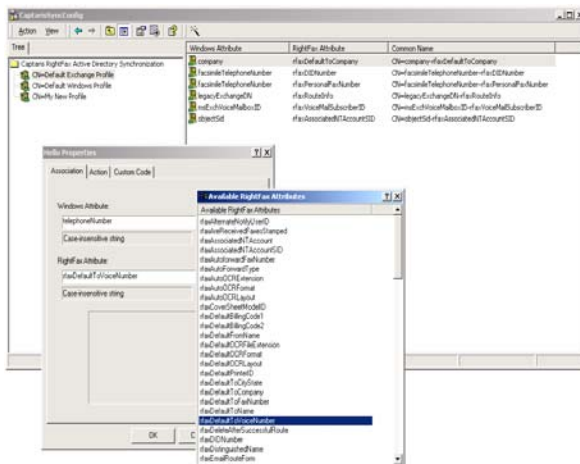


Eliminate Fax Duplication on your Microsoft Exchange Server with Web Delivery

For organizations that use the RightFax Microsoft Exchange Module to integrate fax and email functions, RightFax offers a Web delivery feature designed to off-load storage of large or high-volume fax images from the mail server.

Web delivery sends notifications of received faxes through email, but rather than attaching the actual fax image to the mail message, the RightFax server attaches a hyperlink to the fax location on the RightFax server. The user simply clicks the link and is taken straight to the fax image. The RightFax Web Access Module is required for this feature.

Figure 4. RightFax Active Directory Synchronization is available as a Microsoft Management Console (MMC) Snap-in.

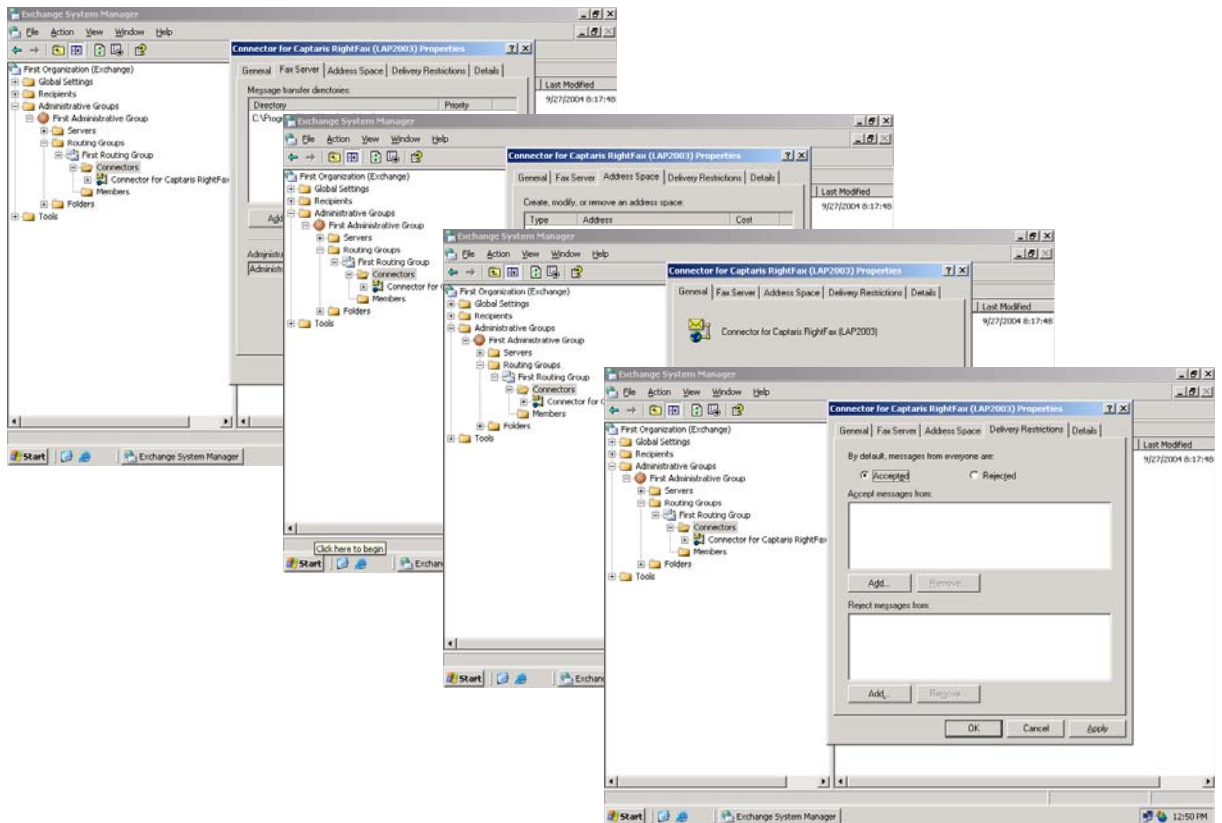


Take Advantage of Active Directory Synchronization

Synchronization between RightFax and Active Directory links user accounts in Active Directory to corresponding user accounts in RightFax. Modifications to any Windows user automatically apply to the linked user record in RightFax. The network administrator can specify which user accounts should be synchronized, the interval between synchronization and other conditions.

To synchronize user records, each user property in Active Directory corresponds by default to a related user property in RightFax. Administrators can fully customize these associations by using the RightFax Active Directory Synchronization Snap-in for MMC.

Figure 5. The RightFax Snap-in for Microsoft Management Console provides for centralized system administration.



REQUIREMENTS

- RightFax Server with the optional RightFax Microsoft Exchange Module installed
- Microsoft Exchange 2000 and 2003
- Windows clients running Microsoft Outlook 2000 SP3 or higher
- Add the RightFax SecureDocs Module to provide certified, confirmed document delivery with end-to-end security, confidentiality and integrity, all with the speed and immediacy of email

FOR MORE INFORMATION

Captaris Business Information Delivery solutions capture, process, archive and deliver data and documents enabling customers to reduce costs and increase the performance of critical business information investments. Through its global distribution network, Captaris delivers cost-effective software products and services that help organizations manage and leverage the value of corporate information. In partnership with leading enterprise technology companies, Captaris has installed more than 90,000 systems in 95 countries in companies of all sizes, including the entire Fortune 100. For more information please contact us at www.Captaris.com or +1.520.320.7000.

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